

Industrial Cybersecurity

To maintain the overall security of our customers' systems in real-world operating environments, our company has established a comprehensive product security incident response mechanism. Based on institutionalized processes and international standards, we proactively monitor, assess, and address all potential risks that may affect product security.

Our Product Security Incident Response Team (PSIRT) leads the coordinated management of product-related security issues, including vulnerability reporting, risk analysis, patch development, and announcements. We are committed to providing the latest information in a transparent, timely, and responsible manner to help our customers effectively mitigate security risks. If you have any questions, please e-mail us at support-iot@fit-foxconn.com, and we will contact you as soon as possible.

Our security commitments:

- ✓ Promptly release confirmed security advisories and response strategies.
- ✓ Provide remediation measures, mitigation recommendations, and technical support.
- ✓ Maintain a complete and traceable security issue tracking process.
- ✓ Ensure all products continuously meet enterprise-level security standards and best practices.

If you detect any suspected security vulnerabilities during product use, please report them via our official vulnerability reporting channels. Our company will immediately initiate an investigation and handle the matter according to established procedures.